

# SAMS Login Help

All users of the DVP Partners Portal must log in through CDC's Secure Access Management Services (SAMS). This is the process to ensure you are securely logging into the DVP Partners Portal and that your data remains secure. Once you have received an email confirming you have been approved and now have access, you will be able to log into SAMS. If you are having difficulty logging in, please review the instructions below to find answers to common questions. If you do not see an answer to your question, contact the [SAMS Help Desk](#).

## Where do I log in?

Go to <https://sams.cdc.gov> and enter your username and password under the External Partners Section.

The screenshot shows the SAMS login page with the following elements:

- Header:** CDC logo, "Centers for Disease Control and Prevention", "CDC 24/7: Saving Lives, Protecting People™", a search bar, and a "CDC A-Z INDEX" dropdown.
- SAMS Logo:** "SAMS secure access management services".
- Warning Banner:** A red warning banner about privacy and security notices.
- Section: Choose a login option**
  - External Partners**
    - SAMS Credentials:** Includes an image of a keyboard, "SAMS Username" and "SAMS Password" input fields, a "Login" button, and a "Forgot Your Password?" link. A purple arrow points to the "SAMS Password" field.
    - SAMS Grid Card:** Includes an image of a grid card, "Click the Login button to sign on with a SAMS Grid Card", a "Login" button, and a note: "For External Partners who have been issued a SAMS Grid Card."
  - HHS Staff**
    - AMS Login:** Includes an image of an "HHS.gov IAM@HHS" badge, "How to use AMS" link, a "Login" button, and a note: "For all HHS staff including Operating Divisions (CDC, NIH, FDA, etc.)".
    - AMS One Time Password:** Includes an image of a smartphone with "AMS OTP" and "8031", "How to use OTP" link, a "Login" button, and a note: "For all HHS staff including Operating Divisions (CDC, NIH, FDA, etc.) with a One Time Password."

## I forgot my password

Click on [Forgot Your Password?](#) to reset it. If you enter an incorrect password multiple times, your account may be locked. If your account is locked, please contact the SAMS Help Desk for assistance.

## What do I select once I have logged in?

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When you log in, you will select DVP3 Full Access under My Applications. It will direct you to the DVP Partners Portal Home Page.



If you do not see DVP3 Full Access under My Applications, it is not yet part of your profile and you do not have access to the DVP Partners Portal. **In this case, contact your Project Officer for assistance.**

## SAMS User Guide and FAQ

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Refer to the [User Guide for CDC's SAMS Partners Portal](#) for information on the registration process, who to contact when you have issues, and pointers for navigating the application.

Refer to the [SAMS FAQ](#) to get answers to questions about the registration and proofing process.

## SAMS Help Desk Contact Information

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Hours: Monday through Friday 8:00 AM to 6:00 PM EST

Phone: 877-681-2901

Email: [samshelp@cdc.gov](mailto:samshelp@cdc.gov)